

*Office Request  
per memo 10/19/04*  
P21784/A05



**RECEIVED**

OCT 21 2004

Technology Center 2600

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant : M. PLAN  
Group Art Unit 2645  
Appln. No : 10/084,176  
Examiner: G. GAUTHIER  
Filed : February 28, 2002  
For : DYNAMIC INTERACTIVE VOICE ARCHITECTURE

**AMENDMENT UNDER 37 C.F.R. 1.116**

Commissioner for Patents  
U.S. Patent and Trademark Office  
220 20th Street S.  
Customer Window, Mail Stop AE  
Crystal Plaza Two, Lobby, Room 1B03  
Arlington, VA 22202

Sir :

In response to the Official Action of July 19, 2004, in which a three-month shortened statutory period for response was set to expire on October 19, 2004, applicant respectfully requests reconsideration and withdrawal of the outstanding rejections set forth in the above-mentioned Official Action in view of the following amendments and remarks.

**Amendments to the claims begin on page 2 of this Reply.**

**Remarks begin on page 9 of this Reply.**